



# OSU Punch-out Catalog Vendor

<b>Vendor:</b>	Qiagen
<b>Products/Commodities:</b>	Scientific consumables and Life Science supplies and specialized kits
<b>Key Contacts:</b>	Sales Rep: Tony Stepan <a href="mailto:Tony.Stepan@Qiagen.com">Tony.Stepan@Qiagen.com</a> 1-206-218-3046 Customer Service: <a href="mailto:CustomerCare-US@Qiagen.com">CustomerCare-US@Qiagen.com</a> 1-800-426-8157 Technical Issues <a href="mailto:eCommerceSolutions@Qiagen.com">eCommerceSolutions@Qiagen.com</a>
<b>Quotes:</b>	Quotes can be requested by contacting their Customer Solutions Manager whose information is posted on your punchout page under Contact QIAGEN. And can be claimed by entering the Quote Number in the Promotional Code box.
<b>Order Confirmation:</b>	Order confirmations are emailed to the address submitted with the order.
<b>Shipping Confirmation:</b>	Shipping confirmations are emailed to the address submitted with the order.
<b>Returns, Change Orders, Order Issues:</b>	Requests for returns should be submitted to <a href="mailto:CustomerCare-US@Qiagen.com">CustomerCare-US@Qiagen.com</a> for further instructions.
<b>Additional Information:</b>	NA
<b>Supplier Number:</b>	930131165
<b>Enablement Type:</b>	Punch-Out and Hosted
<b>Order History:</b>	A user's personal Order History can be viewed by clicking Wish List -> Previous and Saved Carts. A user's previous orders can be accessed and re-ordered by clicking Wish List -> Previous and Saved Carts.
<b>Favorites/Shopping Lists:</b>	User's personal favorites can be saved in their Wish List. A product can be added to their Wish List by clicking Add to Wish List.
<b>Shipping and Handling Info:</b>	All orders submitted through the punchout will receive \$25.00 flat-rate shipping and handling.
<b>Pricing information</b>	OSU has contracted pricing.