



OSU Punch-out Catalog Vendor

Vendor:	Newegg
Products/Commodities:	Computer systems & Components, networking, office solutions, software & Services ect.
Key Contacts:	Catalog Support Manager: Patrick Cho Patrick.P.Cho@Neweggbusiness.com 626-271-1321 x22547.
Quotes:	Quotes are not currently available within the punchout, but can be completed with a purchase request form.
Order Confirmation:	Order confirmations will be sent to the creator of the purchase order from the Newegg Business non-reply email system. These notifications will consist of Order Confirmation number, Tracking, & Invoicing.
Shipping Confirmation:	Shipping confirmations will be sent to the creator of the PO from our Newegg Business non-reply email system with a carrier link for you track your shipment progress.
Returns, Change Orders, Order Issues:	By logging into BennyBuy and selecting the Newegg Business as the supplier, you can view your order history from our catalog that is hosted. From there, they can make the RMA request if it is within 30 days policy.
Additional Information:	NA
Supplier Number:	932449788
Enablement Type:	Punch-Out
Order History:	The best method to view order history is within our catalog by logging and selecting Newegg Business as the supplier. From your order history, you will have the option to “buy more” and items will automatically be added into your shopping cart.
Favorites/Shopping Lists:	Yes, you can select items from your shopping cart and move to a “To-Buy List” for which can be viewed at any time you are logged in.
Shipping and Handling Info:	Not all items qualify for free shipping however, 80% of our items hosted on the catalog are setup for free 3 day to 4-7 day ground shipping depending on the total weight of the item. Shipping will be calculated prior in submitting your order via secure checkout on our catalog in BennyBuy.
Pricing information	All price listings within our catalog is catered to our Government, Educational, & Non-Profit sectors