

OSU Punch-out Catalog Vendor

Vendor:	McMaster Carr
Products/Commodities:	Broad range of industrial supplies, components, tools and specialty devices
Key Contacts:	Customer Service Team <u>la.sales@mcmaster.com</u> (562) 692-5911
Quotes:	Quotes can be attained outside of the punchout,
Order Confirmation:	Order confirmations are sent within BennyBuy and can be found under the shipments tab.
Shipping Confirmation:	Shipping confirmations are sent within BennyBuy and can be found under the shipments tab.
Returns, Change Orders, Order Issues:	Returns are not processed through the punchout. To return or exchange a product, send it to the nearest McMaster-Carr location. You will be given credit upon receipt of the material. When exchanging a product, return the product and place a new order. A Return Authorization Number is not required.
Additional Information:	While you are not required to log in to the punchout site, doing so allows you to view your individual order Activity.
Supplier Number:	931810097
Enablement Type:	Punch-Out
Order History:	This option is not supported by McMaster at this time.
Favorites/Shopping Lists:	There is not a favorite's list option at this time.
Shipping and Handling Info:	A separate line for freight charges will be added to each Invoice.
Pricing information	With our straightforward net pricing approach, no customer pays a lower price than Oregon State. We believe our net pricing approach often saves Oregon State time and money, as you do not have to spend time shopping around for the lowest discount or auditing pricing.