



# OSU Punch-out Catalog Vendor

<b>Vendor:</b>	Graybar
<b>Products/Commodities:</b>	Communication and security, and Electrical Products
<b>Key Contacts:</b>	Contact our Customer Service and Support team by calling: 1-800-GRAYBAR(472-9227) Customer Service Rep. Christopher Sessoms <a href="mailto:christopher.sessoms@graybar.com">christopher.sessoms@graybar.com</a>
<b>Quotes:</b>	Quotes available through BennyBuy punch-out. Customer Service Representative will provide employee with the Quote Number, employee can pull up Quote in Punchout either by Quote Number or date range search.
<b>Order Confirmation:</b>	Electronically Delivered
<b>Shipping Confirmation:</b>	Electronically Delivered
<b>Returns, Change Orders, Order Issues:</b>	Email Customer Service Rep. Returns are determined by a few factors. For Graybar errors, they will take back the item. Customer Error Returns are based on the manufacturer policy, or if Graybar Stocks the product.
<b>Additional Information:</b>	NA
<b>Supplier Number:</b>	931810802
<b>Enablement Type:</b>	Punch-Out and Hosted
<b>Order History:</b>	Within the punchout select My Account>Order history > and add your search criteria. At this time there is not currently a reorder option.
<b>Favorites/Shopping Lists:</b>	To create a favorites list, select favorites and then create list.
<b>Shipping and Handling Info:</b>	Local stocked product is normally shipped with no freight charges. Unless you want us to expedite or the order is so small. Product coming in from the other Graybar locations other than Oregon, Washington and Fresno California normally freight allowed. Expedited freight will always be added to your order. Factory/Manufacture ship directs will be based on freight allowed levels allowed by the manufacture.
<b>Pricing information</b>	Oregon State University has contract pricing.