

OSU Punch-out Catalog Vendor

Vendor:	Fastenal
Products/Commodities:	Fasteners, equipment, tools and tool accessories from multiple manufacturers, bin stocking services and other misc. items to serve maintenance, custodial, residential life, grounds keeping, farm shops and workshops of all types
Key Contacts:	Joel Tilton Fastenal Ecommerce Government Sales Specialist <u>ecommercesales@fastenal.com</u> jtilton@fastenal.com Local Corvallis Branch 541-928-7326 <u>ORABY@stores.fastenal.com</u>
Quotes:	Custom quotes may be created by the vendor (contact individuals as above) and loaded into the punch-out. Users can then retrieve the quote and check out. <i>Punch-out Navigation</i> : See "eQuotes" in upper right corner of page.
Order Confirmation:	Order confirmations will be delivered via two methods, one will be via email to whoever places the order, and the second one will be sent electronically to BennyBuy.
Shipping Confirmation:	An advance ship notice is sent to BennyBuy the day the product will be delivered.
Returns, Change Orders, Order Issues:	Returns would need to be handled with your local Fastenal representative. Your representative will handle the pickup of returned items and issue a credit to BennyBuy.
Additional Information:	Once a user navigates to the punchout, every user is encouraged to set their "My Branch", by setting this function they are able to view their representatives contact information, as well as product availability. While a user sources items they will notice two custom filters that allow them to sort by what items are local stocked and are also part of their marketbasket.
Supplier Number:	930141626
Enablement Type:	Punch-Out
Order History:	Fastenal punchout catalog offers and order template functionality that allows users to save frequently ordered items.
Favorites/Shopping Lists:	When a user is shopping within the punchout site they may add items to their cart, at the point of check out, rather than checking out, the user may click "GO" to create a new order template.
Shipping and Handling Info:	Fastenal never charges freight on contract items, any expedited freight charges would need approval from the user.
Pricing information	OSU has contracted Pricing.