

## **OSU Punch-out Catalog Vendor**

Vendor:	GovConnection Inc.
Products/Commodities:	Computers, IT Equipment
Key Contacts:	Account Manager: Cory J Carter 1(800) 800-0019 ext. 75590 <u>cory.carter@connection.com</u> M-F: 8:30am - 6:30pm ET
Quotes:	Quotes can be requested by a User after creating a cart within the punchout. In addition, the Connection Account Manager can push a quote to BennyBuy for a User to retrieve and checkout.
Order Confirmation:	Order confirmations are sent to the person executing the purchase, via email, when the order is placed.
Shipping Confirmation:	Shipping confirmations (including package tracking links) are emailed, to the user, when the order is shipped.
Returns, Change Orders, Order Issues:	Returns, Change Order, and Order Issue requests can be made by emailing your dedicated Account Manager. Conveniently located name and email links are available on the site.
Additional Information:	NA
Supplier Number:	931810794
Enablement Type:	Punch-Out
Order History:	The Reports section of the site allows users to easily view and manage all the order activity within their account. Reports available: Order Tracking reports show orders in progress, Proof of Purchase and Invoice reports provide information on orders that have shipped and billed.
Favorites/Shopping Lists:	Yes, each user will be able to create a personal "quick list" of products that they most frequently order.
Shipping and Handling Info:	We offer FREE FOB, standard ground shipping on all products. Our discounted shipping cost will be added to orders of \$50 or less.
Pricing information	Yes, OSU has Contract Pricing.