

Completebook.com - New Site Features

Welcome to Complete Book & Media Supply's new website! Aside from the ability to browse more than **15 million** books, our new site is full of new and improved functionality meant to help make your buying experience a better one! Some of our new highlights and features are outlined below, and please also feel free to reach out with any questions or feedback to Customer Service by email (customerservice@completebook.com), toll free by phone (1-800-986-1775), or to your dedicated Account Representative Shea Hartgrove (shea@completebook.com) for assistance.

The features and updates discussed in this document are:

- Enhanced User Experience (Page 2)
 - Improved Search Functionality
 - Expanded Catalog
 - Improved Product Display and Details
- “Quotes” System (Page 4)
 - Building a Quote
 - Save Quotes or Carts
 - Manage Existing Quotes
 - Print Saved Quotes
 - Submit for Pricing Review
- “ISBN QuickLoad” Feature (Page 10)
 - Upload lists of ISBNs into your Cart
 - Upload lists of ISBNs into a Quote

ENHANCED USER EXPERIENCE

- Improved search functionality
 - Higher level of accuracy for search results
 - Added ability to facet/filter to help narrow down search results
 - Browsing by Product Type or Category via Sub-Menus
 - “Add to Cart” option from Search Results page

The screenshot shows a web browser window displaying the search results for 'business-economics' on the Complete Book Media website. The page features a grid of book covers with their titles, authors, and prices. A search bar at the top allows filtering by ISBN, title, author, or subject. Below the search bar, there are navigation options for 'Home', 'Browse by Category', 'Browse by Product Line', 'Services', 'Product Add Ons', and 'We Serve Tool'. A shopping cart icon is visible in the top right corner.

The search results are displayed in a grid format, showing the following books:

- Strengthsfinder 2.0** by CliftonStrengths: Audio, Hardcover. Price: \$17.24 to \$23.46.
- Principles: Life and Work** by Ray Dalio: Audio, Hardcover. Price: \$20.70 to \$27.59.
- Start with Why: How Great Leaders Inspire Everyone to Take Action** by Simon Sinek: Paperback, Audio, Hardcover. Price: \$11.04 to \$20.69.
- Cracking the Coding Interview: 189 Programming Questions and Solutions**: Paperback. Price: \$35.56.
- Getting to Yes: Negotiating Agreement Without Giving In**: Paperback. Price: \$11.73.
- The Power of Moments: Why Certain Experiences Have Extraordinary Impacts**: Hardcover, Audio. Price: \$20.01 to \$20.69.
- Extreme Ownership: How U.S. Navy SEALs Lead and Win**: Hardcover. Price: \$19.31.
- The Leadership Challenge: How to Make Extraordinary Things Happen in Organizations**: Hardcover, eBook. Price: \$16.99 to \$24.15.

On the right side of the page, there is a 'Filter your search' section with the following options:

- Product Format** (Select All):
 - Paperback (315670)
 - Hardcover (132757)
 - eBook (40316)
 - Audio (3550)
 - Software (1591)
 - Video (1495)
- Publisher**:
 - Forgotten Books (81054)
 - Createspace Independent Publishing Platform (41802)
 - Nabu Press (21822)
 - Routledge (18854)
 - [+ See More](#)
- BISAC Subject**:
 - Business & Economics

- Expanded catalog, now containing more than 15 million items

***Note: Leaving all “Product Line” options unchecked under main the search bar will default to search all products**

- Improved product display and details
 - Greater item detail provided for all products
 - Conditional formatting to highlight important item data (such as **bold/red font** for non-English language books, uncommon formats (eBooks, Large Print, etc.) and unavailable titles such as “Out of print”

The screenshot shows a web browser window displaying the product page for 'Un pez, dos peces, pez rojo, pez azul' by Dr. Seuss on the Complete Book Media website. The page layout includes a search bar at the top, navigation links, and a detailed product view. The product is marked as 'Out of print'.

Product Title: Un pez, dos peces, pez rojo, pez azul (Out of print)

PUBLISHER: Lectorum Publications (12/01/2005)

FORMAT: Hardcover (Hardcover)

Description: Children today will be as entranced by these silly rhymes as they have been since the book's original publication in 1960.

Product Format: Hardcover (2005) ~~\$8.99~~ \$8.20

Product Details:
 ISBN-13: 9781930332836
 ISBN-10: 1930332831
 Content Language: **Spanish**

More Product Details:
 Page Count: 66
 Carton Quantity: 0
 Product Dimensions: 6.78 x 0.40 x 9.30 inches
 Weight: 0.60 pound(s)
 Feature Codes: Illustrated, lkids
 Country of Origin: US

Subject Information:
 Grade Level: 3rd Grade - 7th Grade
 Dewey Decimal: FIC
 Library of Congress Control Number: 2005013132

Descriptions, Reviews, Etc.
 Children today will be as entranced by these silly rhymes as they have been since the book's original publication in 1960.

Price Information:
 List Price: \$8.99
 Your Price: \$6.20
 Quantity: 1
 Add to Cart!
 Add to Quote

QUOTES SYSTEM

- “Quotes” System (also may be used for Saved Carts)
 - Allows users to save carts or quotes to be submitted to our sales team for pricing/review

Building a Quote – Option #1 – Save Cart as a Quote

***Note: Quote may be Named and/or Noted at this stage or within the “Manage Quotes” window**

Complete Book & Media Supply. x +

https://completebook.com/cart.html

completebook.com
EVERYTHING INFORMATION
REG. SBA GSA

Search by ISBN, title, author, or subject


COLBY LOGOUT

Book eBook Audio / Video Subscriptions Software / Other

Home Browse by Category Browse by Product Line Services Product Add Ons New Site Features ISBN QuickLoad

My Cart

1 Item in your Cart

ITEM	QUANTITY	PRICE (EACH)	TOTAL
 Strengthsfinder 2.0 Hardcover 9781595620156	1 UPDATE	\$23.46	\$23.46 REMOVE

Promo Code: Apply Discount

Your Current Subtotal
\$23.46

Subtotal does not yet include applicable tax or shipping and handling charges.

Checkout

New Quote Name

New Quote Note

Save as Quote

◀ Continue Shopping

Empty Cart

ACCOUNT
My Account
My Orders
My Cart
ISBN QuickLoad

LET US HELP YOU
Bulk Orders
Rush Delivery
Out of Print Titles
Subscription Claim

SITE PAGES
Newsletter
Suggest a Product
Help

GET TO KNOW US
About Us
Privacy & Terms
Contact Us

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Building a Quote – Option #2 –Upload to Quote with “ISBN QuickLoad”

completebook.com
EVERYTHING INFORMATION
SBA GSA

Search by ISBN, title, author, or subject

COLBY LOGOUT

Book eBook Audio / Video Subscriptions Software / Other

Home Browse by Category Browse by Product Line Services Product Add Ons New Site Features ISBN QuickLoad CART

ISBN QuickLoad

For quick and easy ordering, enter the ISBNs of the products you wish to order, then click to create a quote or add them to your cart!

Include each product on its own line, with the ISBN first followed by the quantity you'd like to order.

If you're creating a quote and the ISBN you're looking for may not be in our database, you can include the title of the product in between the ISBN and your desired quantity. For example:
978-3-16-148410-0 Title of Book 5

9781595620156 StrengthsFinder 2.0 5

Create quote of all items! Add all items to cart!

ACCOUNT
My Account
My Orders
My Cart
ISBN QuickLoad

LET US HELP YOU
Bulk Orders
Rush Delivery
Out of Print Titles
Subscription Claim

SITE PAGES
Newsletter
Suggest a Product
Help

GET TO KNOW US
About Us
Privacy & Terms
Contact Us

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completebook.com
EVERYTHING INFORMATION
SBA GSA


Search by ISBN, title, author, or subject

COLBY LOGOUT

Book eBook Audio / Video Subscriptions Software / Other

Home Browse by Category Browse by Product Line Services Product Add Ons New Site Features ISBN QuickLoad CART

Quick Order Jan 18, 2019 @ 10:27:48 Edit Quote Name In Process

ITEM	QUANTITY	PRICE	EXT TOTAL	ACTIONS
 <p>Strengthsfinder 2.0 Hback or Cased Book 9781595620156</p>	5 Update	\$23.46	\$117.30	Add Note Remove Item

Total: \$117.30

Saved Quotes/Carts are viewable under “Manage Quotes” on your account:

The screenshot shows a web browser window with the URL <https://new.completebook.com>. The page header includes the Complete Book Media logo, a search bar, and navigation links. A user menu is open, showing options: My Profile, Order History, and Manage Quotes. Below the header, a banner reads "Your resource for books, subscriptions, publications and information in all formats." with a phone number 800 986 1775. The main content area is titled "Recommended Titles" and features four book covers: "2018 ICD-10-PCS Professional", "Strengthsfinder 2.0", "The Official SAT Study Guide, 2018 Edition", and "The Four: The Hidden DNA of Amazon, Apple, Facebook, and...". The footer contains account links, site pages, and contact information.

“Manage Quotes” brings you to a listing of any saved, pending or processed quotes for your account:

The screenshot shows a web browser window with the URL <https://new.completebook.com/account/quote>. The page header includes the Complete Book Media logo, a search bar, and navigation links like 'COLBY' and 'LOGOUT'. Below the header is a navigation menu with options like 'Home', 'Browse by Category', 'Browse by Product Line', 'Services', 'Product Add Ons', and 'We Serve Tool'. The main content area is titled 'Account Options' and features a sidebar with links: 'Account Information', 'My Orders', 'Change Password', 'Manage Addresses', 'Manage Quotes', and 'Manage Account Credit'. The 'Manage Quotes' section is active, displaying two tables: 'In Process Quotes' and 'Submitted Quotes'. The 'In Process Quotes' table lists eight quotes with their dates, names, totals, and 'In Process' status. The 'Submitted Quotes' table lists two quotes with their dates, names, totals, and 'Submitted' status. Below these tables is an 'Accepted Quotes' section which states 'You do not have any accepted quotes'.

Account Options

- Account Information
- My Orders
- Change Password
- Manage Addresses
- Manage Quotes
- Manage Account Credit

In Process Quotes

Date	Quote Name	Total	Status
03-27-2018	Test	\$92.15	In Process
04-25-2018	My Quote Apr 25, 2018 @ 09:11:44	\$16.49	In Process
04-25-2018	My Quote Apr 25, 2018 @ 09:12:44	\$46.20	In Process
05-22-2018	Quick Order May 22, 2018 @ 11:34:53	\$227.65	In Process
05-22-2018	Quick Order May 22, 2018 @ 11:35:06	\$1,138.25	In Process
05-22-2018	Quick Order May 22, 2018 @ 12:04:00	\$0.00	In Process
05-22-2018	Quick Order May 22, 2018 @ 12:05:15	\$0.00	In Process

Submitted Quotes

Date	Quote Name	Total	Status
04-26-2018	Quick Order Apr 26, 2018 @ 04:33:53	\$183.12	Submitted
05-11-2018	Quick Order May 11, 2018 @ 04:17:33	\$633.68	Submitted

Accepted Quotes

You do not have any accepted quotes

While in the “Manage Quotes” window there are multiple options for handling your pending or completed quotes, all accessibly by clicking on the “Quote Name” in order to open and review the quote:

- Edit Quote
 - Available for “In Process Quotes” only; In Process Quotes may be edited by the user prior to that quote being submitted for review. Once submitted for review the quote will be locked until our Admin team has had a chance to review it and respond. “Edit Quote” allows you to:
 - Add/remove items
 - Update quantity
 - Add notes
 - Submit for review (submission note required)
- Modify Quote
 - Available for “Accepted Quotes” only; allows the user to modify an Accepted Quote however the newly modified Quote will need to be resubmitted for pricing review prior to being able to checkout
- Duplicate Quote
 - This function allows users to save a new copy of the quote, eliminating the need to manually search and add the items to the cart again, in the event of a reorder
- Print Quote
 - “Print Quote” allows users to print a PDF of the quote, for uses such as:
 - Saving a copy for your records
 - Submitting to your admin team for approval
- Send To Cart
 - “Sent To Cart” will send the saved items to the cart, in the event you do not need a pricing review and simply want to check out with your save cart/quote

***Note: Items will be re-priced according to current pricing when sent to the cart**
- Archive Quote
 - Closes the Quote and moves it to the “Archived Quotes” section of the Quotes page

The screenshot shows a web browser window with the URL <https://completebook.com/account/quote>. The page header features the Complete Book & Media Supply logo, a search bar, and user information (COLBY, LOGOUT). The main content area is titled "Test Quote - In Process" and contains several sections:

- Actions:** Edit Quote, Duplicate Quote, Print Quote, Send To Cart, Archive Quote
- Items:** A table with columns for Item, Quantity, Price, Quote Price, and Notes. One item is listed: Strengthsfinder 2.0, Quantity 10, Price \$21.42, Quote Price \$214.20.
- Total:** \$214.20
- Info:** Quote Valid from August 08, 2018 03:38 PM through
- Notes:** There are no notes on this order.
- Order History:** A table showing previous orders:

Date	Order Description	Amount	Status
05-29-2018	Quick Order May 29, 2018 @ 03:21:34	\$862.00	In Process
05-29-2018	Quick Order May 22, 2018 @ 11:34:53 Copy	\$227.65	In Process

- You may also utilize our quote system for specialty items such as kits/bundled items, items not currently on the site, etc.

ISBN QUICKLOAD

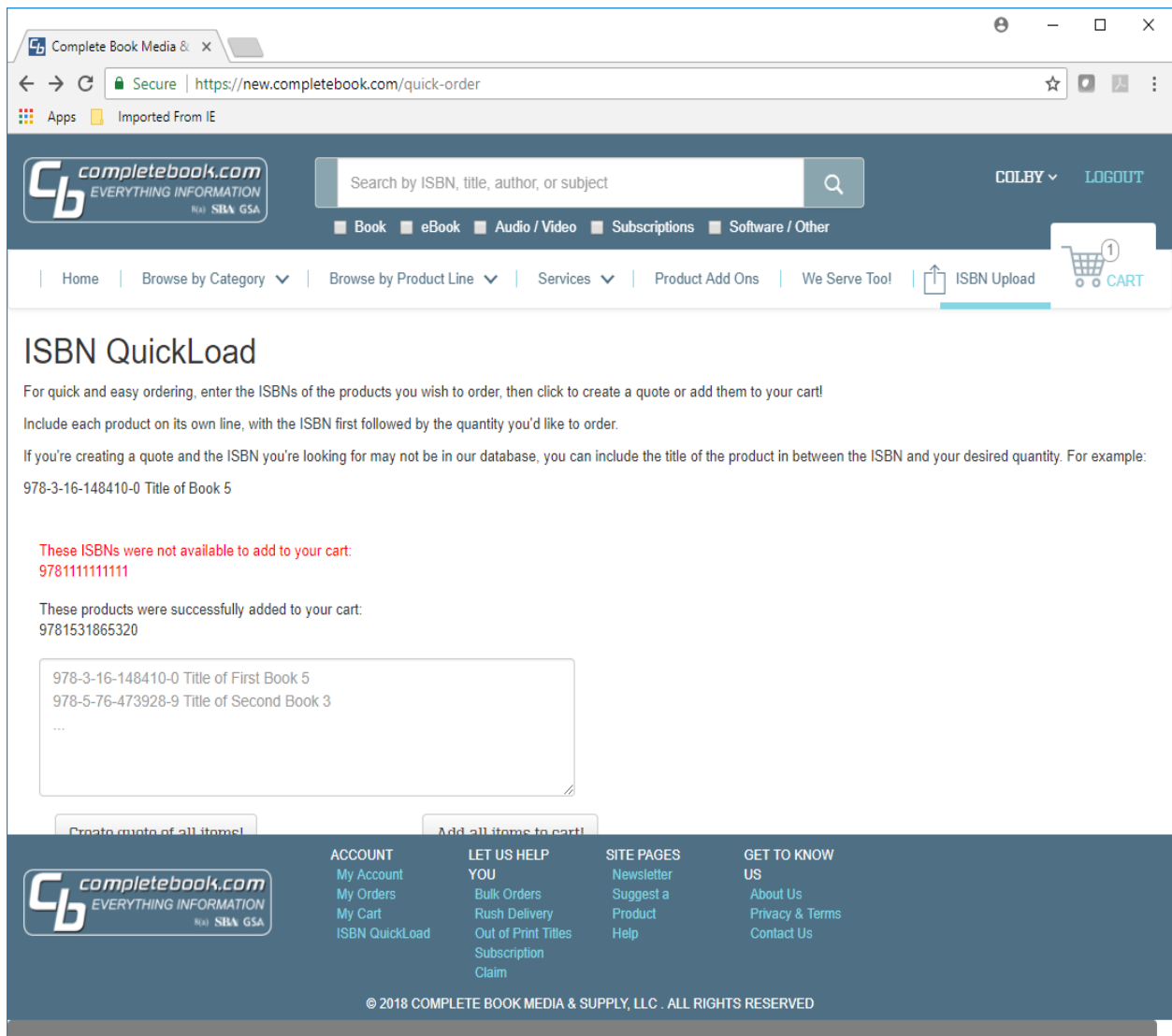
Stop buying items one at a time – use ISBN QuickLoad to import bulk item lists to your cart!

- “ISBN QuickLoad” functionality allows ISBNs to be pasted and imported to a cart or quote for faster ordering
 - Title and quantity are optional on the ISBN Upload
 - Items that are not available within our catalog are unable to be added to a Cart however they may be added to a Quote to then be submitted to our Admin team for review.
 - Currently duplicate ISBNs will be ignored within the same QuickLoad, please only paste unique ISBNs within each QuickLoad

Below is an example where ISBN (required), Title (optional) and Quantity (optional) are filled in for two titles, one currently in our database and one that is not in the database:

The screenshot displays the 'ISBN QuickLoad' page on the Complete Book Media & Supply website. The page header includes the company logo, a search bar, and navigation links. The main content area features a text input field containing two example entries: '9781531865320 Strengths Finder 2.0 50' and '9781111111111 Sample book 50'. Below the input field are two buttons: 'Create quote of all items!' and 'Add all items to cart!'. The footer contains links for account management, help, site pages, and contact information.

ISBN #9781531865320 was successfully added to the cart while 9781111111111 failed to add due to it not being in our database; if all items are successful you will be taken straight to your cart, and if not a list of any failed items will be displayed for your reference (Please note: Currently this function ignores duplicate ISBNs within the same list – please combine quantities for any duplicate item lines):



The site correctly loaded 50 copies to the shopping cart:

The screenshot shows a web browser window with the URL <https://new.completebook.com/cart.html>. The page header includes the Complete Book Media & Supply logo, a search bar, and navigation links for 'COLBY' and 'LOGOUT'. Below the header is a navigation menu with options like 'Home', 'Browse by Category', 'Browse by Product Line', 'Services', 'Product Add Ons', 'We Serve Tool', and 'ISBN Upload'. A shopping cart icon in the top right corner shows '1' item.

The main content area is titled 'My Cart' and indicates '1 Item in your Cart'. It features a table with the following columns: ITEM, QUANTITY, PRICE (EACH), and TOTAL. The table contains one row for 'Strengths Finder 2.0 Audio' (ISBN 9781531865320) with a quantity of 50, a price of \$17.24 each, and a total of \$862.00. There are 'UPDATE' and 'REMOVE' buttons for this item. Below the table is a 'Promo Code' field and an 'Apply Discount' button.


On the right side, a dark blue sidebar displays 'Your Current Subtotal' as '\$862.00' and a note: 'Subtotal does not yet include applicable tax or shipping and handling charges.' Below this are buttons for 'Checkout', 'New Quote Name', 'Save as Quote', 'Continue Shopping', and 'Empty Cart'.

The footer contains a navigation menu with categories: ACCOUNT (My Account, My Orders, My Cart, ISBN QuickLoad), LET US HELP YOU (Bulk Orders, Rush Delivery, Out of Print Titles, Subscription Claim), SITE PAGES (Newsletter, Suggest a Product, Help), and GET TO KNOW US (About Us, Privacy & Terms, Contact Us). The copyright notice at the bottom reads: '© 2018 COMPLETE BOOK MEDIA & SUPPLY, LLC . ALL RIGHTS RESERVED'.

If you are unsure whether or not the items are in the database you may “Create quote of all items,” which will load any non-database items into the quote with “Contact for Pricing” shown; these may be submitted to our Admin team through “Manage Quotes” to be reviewed and priced if available:

The screenshot shows a web browser window with the URL <https://new.completebook.com/account/quote/5557>. The page header includes the Complete Book Media logo, a search bar, and navigation links like 'COLBY' and 'LOGOUT'. Below the header, there are navigation tabs for 'Home', 'Browse by Category', 'Browse by Product Line', 'Services', 'Product Add Ons', 'We Serve Tool', and 'ISBN Upload'. A 'CART' icon is visible in the top right.

The main content area shows a quote titled 'Quick Order May 29, 2018 @ 03:21:34' with a status of 'In Process'. A table lists the items in the quote:

ITEM	QUANTITY	PRICE	EXT TOTAL	ACTIONS
 STRENGTHSFINDER 20 CD-Audio 9781531865320	50	\$17.24	\$862.00	<input type="button" value="Add Note"/> <input type="button" value="Remove Item"/>
9781111111111 Sample book	50	Contact For Pricing	Contact For Pricing	<input type="button" value="Add Note"/> <input type="button" value="Remove Item"/>

Below the table, the total price is displayed as **Total: \$862.00**. At the bottom, there is an 'Add Item' section with input fields for ISBN (Item Code / ISBN), Item Name, and Quantity (set to 1), and an 'Add Item to Quote' button.

Enjoy your shopping experience at completebook.com!